

Order Schmetterling technology package

customer reference number

buyer (pay attention to exact company name)

contact person

authorized representative

phone number

street

fax

post code, city

e-mail

Services included in your Schmetterling technology package

Basic package	Description	In the basic package included
Schmetterling Platform	The online workplace for tourism employees with personal access to all content and systems (for example: CRS, advisory-and price comparison systems etc.)	✓
Reservation Systems		
NEO	Tourist CRS, multi-user version, No minimum bookings	✓
IRIS.Plus	IRIS.Plus-access for offices without own TUI-agency	✓
Direct Reservation Systems	Hotels (hotel.de, booking.com), car rent (Sunny Cars), cruises, cottages, train tickets, bus tickets, transfers, airport parking	✓
Information & price comparison systems		
XENA	Advisory- and price comparison system with exclusive services incl. Travelbox	✓
GIATA Extranet-Hotel Guide	Hotel- and catalogue information	✓
Cruise Advisory System CruiseTool	Cruise advisory system	✓
Additional tools	Guide, airport-/ airline codes, time zones, booking manual	✓

Management & Organisation

Communication	News, forum, tour operator offers, product information	✓
Schmetterling Academy	Training courses	✓
Online-Shops	Marketing materials, office equipment, cross-selling	✓
Download-Center	Software, manuals, forms	✓
My Data	Master data, statistic, online administration your bills	✓
Catalogue Order	Online order and distribution for catalogues for travel agencies without own contract with tour operators	✓
Booking Administration	Operators activation in the CRS on to booking agencies, where the partner is not the owner of agency	✓

Schmetterling Argus Mid- & Back Office

Customer management with complete history of booking and communication;	✓
Reservation management with CRS connectivity incl. service fee management,	✓
Document management etc.; cash management with an integrated interface for electronic credit card bill	✓
Event management, print manager for invoices, vouchers, booking confirmations etc.,	✓
Data export function; reporting with reservation-, participant lists, sales and user statistics,	✓
Voucher management; integrated booking tools with automatic detection;	✓
Schedule with customer and reservation reminders; Customer Portal for your website	✓

Internet Booking Engines (IBEs) Call Center License

Booking engines

Travel-/ Charter Flight IBE URANIA	Travel packages, charter flights, only hotel	✓
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Additional information about Internet Booking Engines:

By default, the IBE will be set up as a call center licenses. Own licenses of respective IBEs can be ordered at an additional cost. The travel IBEs are also available in other different versions (for example, XML solutions) which can be made in consultation with Schmetterling at an extra charge. In some IBEs variable sales-related costs may be incurred in addition to the basic monthly cost, for example an additional charge of 0.75% of the gross travel price.

Monthly base price - Schmetterling technology package:

€ 0,00

The „**Schmetterling Travel Agency**“ does not pay a monthly fee for the Schmetterling technology package over the whole contract period. The „**Schmetterling White Label**“ partner receives the technology package for free for the first 12 months, then pays a monthly fee of _____€.

Signature, Stamp

Date, City

First Name, Last Name (in Capital Letters!)